# *Paradise Lakes Care Centre*

## Mission Statement

Paradise Lakes Care Centre is committed to caring for the emotional, physical, spiritual, cultural and psychological needs of our residents.

We acknowledge and embrace the challenges of pursuing excellence in the delivery of this care.

## Philosophy

Residents of Paradise Lakes Care Centre will receive effective high quality care and services whilst being encouraged and assisted to maintain their dignity, independence, individuality and freedom of choice.

## Objectives

- The staff and management of Paradise Lakes Care Centre recognise that humans are unique beings who have physical, psychological, social and spiritual needs. We will acknowledge and cater for those needs regardless of age, culture, creed or race.

- Residents at Paradise Lakes will have the right to choose their lifestyle and make decisions about their health and future care needs, consistent to their beliefs and values.

- We will focus our care on the promotion and maintenance of a lifestyle which is acceptable to the individual resident. We will do this through implementation of a care plan which is based on systematic and ongoing assessment. The care plan will be formulated in consultation with the resident, care team, family and friends.

- We acknowledge and recognise that death is a continuum of life. We will provide palliative care to our residents whilst maintaining dignity and comfort for the resident and their family / friends.

## Values

We believe that success is achieved by:

- Providing quality care to residents

- Being flexible and responding to our residents changing needs

- Adherence to documented processes

- Investigation of systems, recording any deficiencies

- Implementation of corrective action

- Training and motivation

- Continuous improvement.